SEA SMART PROGRAM REFUND POLICY

Please contact us at +1 (604) 358-0163 or programs@seasmartschool.com regarding program cancellations.

This policy applies to all Sea Smart programs EXCLUDING summer camps. See our <u>Summer Camp Cancellation Policy</u> for information on switching camps and camp cancellations.

Participants in Sea Smart programs agree to the following policy:

- Withdrawal more than 7 days before the start date of any program: Full refund
- Withdrawal between 7 days and 48 hours before the start date of any program: 50% refund
- Withdrawal less than 48 hours before the start date of any program: No refund

Please note that any program date change request is subject to a \$50 administrative fee. We will make every effort to accommodate your change request but it is subject to availability.

Cancellations by Sea Smart:

Sea Smart reserves the right to cancel programs under extreme weather circumstances and based on the judgment of our program educators and team. The health and safety of our participants, volunteers, and staff are our top priority. Weather conditions at the actual program locations may differ from forecasts, and decisions regarding program continuation or cancellation will be made based on staff observations of participant well-being.

By enrolling in a Sea Smart program, participants agree to abide by the terms and conditions, including the refund policy outlined above. Sea Smart may update or modify this refund policy at any time, with changes communicated to enrolled participants.