

SEA SMART SUMMER CAMP CANCELLATION POLICY

Please contact us at +1 (604) 358-0163 or camps@seasmartschool.com regarding camp cancellations.

Registrants for Sea Smart summer camps agree to the following policy:

Cancellations by Participants

Please note that there is a \$50 admin fee for all cancellations. This \$50 will be automatically deducted from your issued refund.

- Withdrawal 1 month or more before camp start date of the camp = Full refund
- Withdrawals made with less than 1 month notice = 50% refund
- Withdrawals made with less than 1 week's notice = No refund
- Requests to change to another week of camp must be received at least 2 weeks before the start of the original camp. We will do our best to accommodate your change request pending availability. All change requests are subject to a \$50 admin fee

Requests to Switch Camps

Requests to change your child's registration to another week of camp must be received no later than 2 weeks before the start of the original camp week. We will do our best to accommodate your change request pending camp availability. **All change requests are subject to a \$50 administration fee.**

Missed programs will not be refunded or rescheduled, unless the program is missed for COVID-19 or other illness-related reasons.

- If your child is sick, please DO NOT come to camp.
- Sea Smart will provide a pro-rated refund for the days the camper is not able to attend due to illness

Students who are disruptive, abusive, or fail to follow camp guidelines for conduct and language may be removed from the camp, with no refund or makeup session.

Cancellations by Sea Smart

Sea Smart reserves the right to cancel programs, with a full refund, if minimum requirements for registration are not met or weather is inclement. If Sea Smart has to

cancel all or part of a program, for any reason whatsoever, families will be given advance notice and provided with full credit for the amount paid (or pro-rated if the program has already started).

Sea Smart reserves the right to cancel programs under extreme weather circumstances and based on the judgment of our summer camp educators and program team. The health and safety of our campers, volunteers, and staff are our number one priority. Often the weather conditions at the actual camp locations can be more extreme than the weather forecast. We will rely on our staff's observations of how the campers are being affected by the weather to decide if camps need to be moved indoors or canceled.